

## Gerber Service Price List

**(FastFacts Document 2009)**

*Prices Effective 09/17/2009*

PRODUCT	Service Offered	Cost
<b>➤ Hardware</b>		
		<b><u>Parts &amp; Labor Standard Costs:</u></b>
GERBER EDGE® LE / SR1500 / GERBER EDGE 2 / EDGE FX	Parts & Labor	<b>Evaluation Fee: \$ 80.</b> Fee is waived if repair is done. <b>Parts: Actual cost</b> of parts required <b>Labor: \$ 180/hour</b> <b>Shop Expense: 10%</b> of total cost of parts
Gerber enVision™ 375	Parts & Labor	
Gerber enVision 750	Parts & Labor	
GS15 <sup>plus</sup> ™	Parts & Labor	
GS750 <sup>plus</sup> ™	Parts & Labor	
GSx <sup>plus</sup> ™	Parts & Labor	
HS15 <sup>plus</sup> ™	Parts & Labor	
ODYSSEY™/ODYSSEY XP	Parts & Labor	
P2C 600 / P2C 1200 / P2C 1600	Parts & Labor	
Select 15™	Parts & Labor	
<b>Note: All Parts &amp; Labor Repairs are subject to Part(s) availability</b>		
Billable Calls: older equipment no longer sold, or not covered under Warranty / Service Plan	Hardware Support	\$ 60 per case
<b>➤ On-Site Service Visit</b>		
Travel Labor, weekdays, Round Trip	On-site Repair	\$ 198/Hour
Travel Labor, weekends, Round Trip	On-site Repair	\$ 540/Hour
On-Site Labor, weekday – 2-hour minimum	On-site Repair	\$ 198/hour
On-Site labor, weekends – 2 hour minimum	On-site Repair	\$ 270/hour
Travel expenses if overnight stay is required	On-site Repair	All Hotel and Airfare expense
Airfare, if required	On-site Repair	Actual Expense
Parts required	On-site Repair	Suggested Trade Price
Parts Shipping Costs	On-site Repair	Actual expense
<b>➤ Software</b>		
Support First Omega 2.0 & subsequent versions	Software Support	\$ 365 per year
Billable Calls: <b>ALL Software</b> * See Note below	Software Support	\$ 60 per case (Effective 01/22/07)
<b>* NOTE: Customers will receive free support for the ninety days following installation of their Software. The Billable call charge for will apply on the 91<sup>st</sup> day after Installation.</b>		
<b>➤ Parts &amp; Labor Repairs:</b> Systems out of warranty or not covered under a Service Plan will be repaired at the factory under Gerber's Parts and Labor Evaluation. <i>The customer is responsible for freight charges both ways.</i>		
<b>➤ On-site repairs, where applicable, will be quoted per incident.</b>		
<b>For Service Plan Pricing, please refer to <u>Gerber Service Plan Price List</u> -- FastFacts Document #2008</b>		