

Advanced Application Notes

SOLARA™ UV2

FastFact #7037



User Notes 7.0

Overcoming “Job Won’t Fit” Error

Step 1: Turn on Solara UV2. Clean and load material using prescribed methods.

Step 2: Initiate material width scan by choosing appropriate material type (vinyl or rigid).

Step 3: Send job(s) to SOLARA from ImageRIP.

Step 4: If error message “JOB WON’T FIT” pops up, a smaller material size must be selected in ImageRIP.

Hint: Check your actual media size on the SOLARA before calling Gerber Service. This can be done from the SOLARA keypad by selecting “Operate”, then “Material”, then “Width Info”. The values will be displayed showing what size the SOLARA actually scanned, and your Max Job size based on that value.

Creating a New Media Size in ImageRIP

In ImageRIP, click on “Configure Printer”—a dialog box will appear which reads “Server will shut down, etc, choose “YES” (note: this could stop a job you may currently be ripping. Also, this cannot be performed while the computer is in the process of transferring a job to the printer).

Select “Page Sizes” (4th tab), click on “Add”, name your new media size (give it a unique name, such as XYZ 46” Sheet).

Enter width (hint: make width .5” narrower than actual sheet width).

Ensure height is longer than actual sheet length.

Select “sheet” at bottom. Click on OK to close “Add Page Size” tab.

Click on OK to close “Configure Printer” tab. Server will re-start, and printer should re-initialize (green light beside SOLARA name).

Hint:

ImageRIP sends jobs over in “packets” of information. That is, if the material selected is 48” material with a sizing (in ImageRIP presets) of 47” printable, ImageRIP will send 47” of information. If your material in the SOLARA is only 46” wide, you will get this error regardless of the actual “size” of the graphic you are trying to print. Options here are to adjust the material width manually up to 47” wide, or to create a new media size in ImageRIP (see instructions above).