

Support for the Gerber Jetster™ now with Mutoh

Gerber has transitioned support for the Gerber Jetster to Mutoh and GEI Calgraph. GSP will also refer Jetster customers to Mutoh for new Eco-Ultra Inks and ink conversion kits to use these inks.

Gerber will refer customers to the Mutoh Website for instructions on how to upgrade to the new Mutoh Eco-Ultra inks and also inform them that they can contact their distributor or GEI CalGraph as an additional site for support.

For General Service support going forward, Gerber will refer all customers to GEI CalGraph and also provide customers with a cross reference of all Jetster Spare Part numbers to the Mutoh part number which is also attached. Service plan coverage will remain uninterrupted for Gerber Jetster systems with currently active service contracts, however renewals of those contracts or sales of new plans will no longer be accepted.

Profiles: Gerber will not supply Eco-Ultra profiles for use with the Gerber ImageRIP software. The current Eco-Plus profiles will remain in place on the web site for some time as a reference for those customers that may want to create their own profiles. Customers can choose to move to a different software program (both ONYX and Scanvec support the Jetster / Falcon Outdoor Product) or work with their local distributor for profile support.

If you have any questions about this newsletter please Gerber Sales Support.

Additional Information -

General Info about Eco-Ultra Ink: <http://www.mutoh.com/supplies/ecoultra.html>

Conversion to Eco-Ultra Ink Site: http://www.mutoh.com/support/Tec_bull.html

GEI CalGraph: <http://www.geicalgraph.com/home.htm>

Ink Part Numbers:

Eco-Solvent Plus	Gerber Part Number	NEW Eco-Ultra	Mutoh Part Number
Plus Ink, Cyan	P77843A	Ultra Ink, Black	11430-0001
Plus Ink, Magenta	P77846A	Ultra Ink, Cyan	11431-0001
Plus Ink, Yellow	P77848A	Ultra Ink, Magenta	11432-0001
Plus Ink, Black	P77841A	Ultra Ink, Yellow	11433-0001
Plus Ink, Lt. Cyan	P77844A	Ultra Ink, Lt. Cyan	11434-0001
Plus Ink, Lt. Magenta	P77845A	Ultra Ink, Lt. Magenta	11435-0001
Cleaning Cartridge	P77842A	Ultra Cleaning Cartridges	11436-0001
		Ultra Conversion Kit	11371-0001